Visitor Guidelines

Under normal circumstances, Yale New Haven Health welcomes our patients’ visitors 24/7. We know in-person visits provide support and reassurance for patients and families alike. We pride ourselves on being a patient and family centered organization.

The COVID-19 pandemic requires that we do everything we can to prevent the spread of this disease and protect our patients, staff and visitors. In order to do this, our visitor policy puts limits on visitors entering our facilities during this pandemic. To protect the health and safety of patients, visitors, and staff please follow the hospital’s visitor guidelines.

**NOTE: VISITOR GUIDELINES VARY BASED ON DEPARTMENT, FLOOR AND UNIT.** Please consult the patient’s care team for specific guidelines regarding your visit.

- You must **WEAR A MASK OR FACE COVERING** at all times while you are at YNHHS. Our staff will inform you if you are required to wear additional personal protective equipment (PPE). You may be asked to leave if you do not comply with PPE requests.

- **WASH YOUR HANDS** with soap and water or use hand sanitizer before entering and upon leaving the patient’s room.

- You must **REMAIN IN THE PATIENT’S ROOM** for the duration of the time you are at YNHH. If you need items outside of the room, please call the nurse for assistance.

- Outpatients and visitors to adult inpatients **MAY NOT VISIT THE CAFETERIA** at this time.

- We recommend that you **LIMIT YOUR VISIT TO TWO HOURS**.

- Remember to **PRACTICE SOCIAL DISTANCING** by maintaining a distance of at least six feet from others.

- Please **DO NOT BRING NON-ESSENTIAL ITEMS TO PATIENTS** in the hospital. Please do not bring cash or valuables.

- **ONLY ONE VISITOR IS PERMITTED** in the patient’s room at a time, except for under specific circumstances. If you have questions about visitor guidelines, please ask a nurse on the unit you are visiting.

- Once you leave the hospital, **YOU MAY NOT REENTER**.

- Visitors who are unable to follow the above guidelines are at risk of losing visitation privileges.